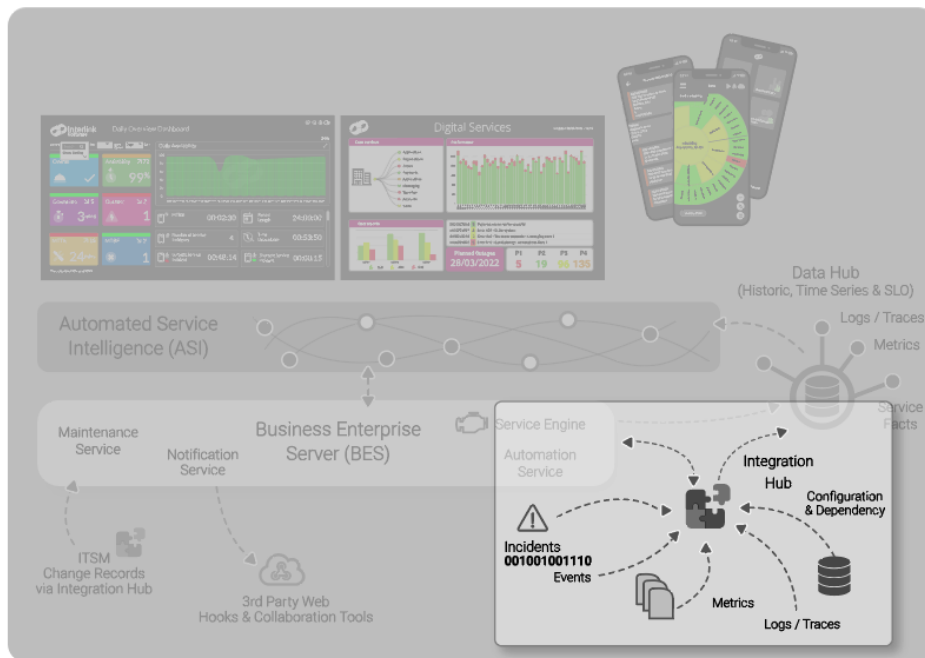# Interlink
Software

Frictionless Integration: Unlock the data that powers visibility of service health

Connect to disparate data sources across the enterprise easily and consistently with Interlink Software Integration Hub

To monitor the health of systems, networks, and applications, ITOps and SREs rely on an ever-increasing number of very diverse and specialized ITOM tools and data sources. These tools are maintained by different teams, often with their own processes and methods for data extraction. Interlink Software's Integration Hub provides a standardized, template-driven approach to creating data pipelines between practically any third-party monitoring tool, system, or database, and the Interlink AIOps & Observability platform.

Secure, highly scalable, distributed integration capability, Integration Hub delivers:
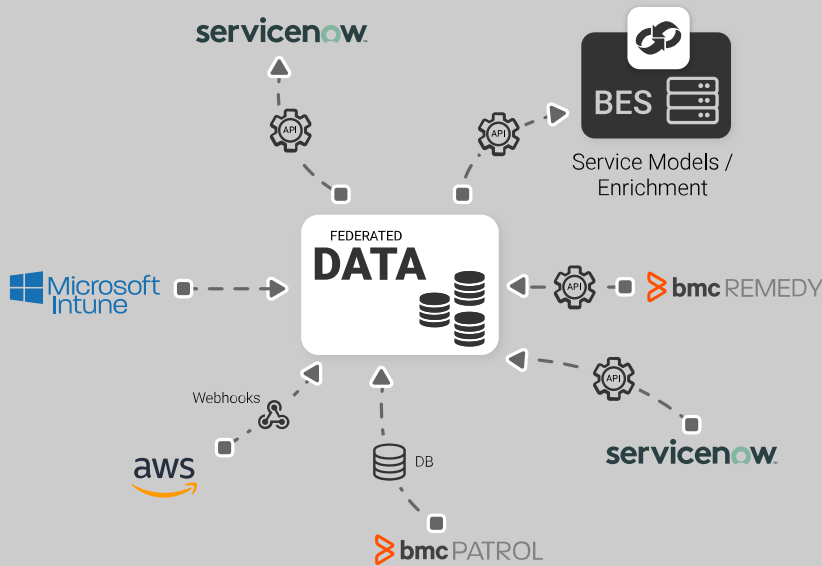
- Replicable templates: Speed up integration with new data sources

- Distribution to a given network zone, for example, Microsoft Azure, Amazon AWS, Google GCP, a co-location or data center environment

- Local message management, performing formatting, suppression, de-duplication and normalization – data can be securely sent back to the Interlink platform, or other destinations, e.g., ServiceNow

Putting Integration Hub to work

Integration Hub Templates drive a consistent approach to the orchestration of routing rules for ingesting data into the Interlink platform - supporting local message management, performing formatting, suppression, de-duplication, and normalization of data via a single, secure channel(s). Integration Hub transforms and optimizes data to arrive at its destination in a state ready to consume and analyze, via actionable, dashboard visualizations of service health. To ensure the integrity of data, Administrators can visualize the health and performance attributes of integrations, drill in to trouble-shoot issues with the 'handshake' between source and destination.
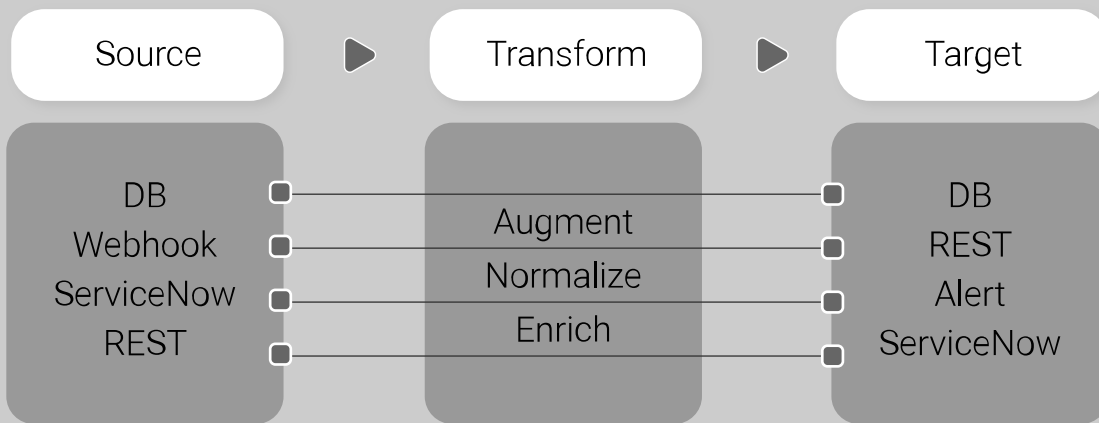
Integration Hub in Action

FEDERATED **DATA**

servicenow

BES — Service Models / Enrichment

Microsoft Intune

bmc REMEDY

Webhooks

aws

DB

bmc PATROL

servicenow

Better outcomes

Integration Hub offers the foundations for a stronger integration strategy - streamlining and simplifying the configuration, deployment, and continuous management of integrations. Integration Hub contributes to smoothing the path to putting data to work in order to identify and resolve business impacting issues, delivering unified observability of enterprise service health and availability.

Integration Hub Pipeline

Source		Transform		Target
DB Webhook ServiceNow REST	▶	Augment Normalize Enrich	▶	DB REST Alert ServiceNow

Want to find out more?

For more details about Interlink Integration Hub:

https://github.com/interlinksoftware/integrationhub

Discover more about how Interlink helps large enterprises protect service availability:

https://www.interlinksoftware.com

Interlink Software